



## AGENDA ITEM #3.8

# REPORT TO CITY COUNCIL

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Date: February 29, 2016

Subject: Request for Utility Credit

Report: Mike Wenzler, 3851 W. Grove St was approved by Water Department to be on the 2016 Freeze Run but wasn't communicated to the billing staff until after January billing process was completed. This resulted in Mr. Wenzler's bill being calculated on gallons used instead of the average of September 2015 through December 2015, as is the policy for Freeze Run participants. Attached is the calculation of the credit.

Council Action Requested: Council motion to approve a credit in the amount of \$147.40 for Freeze Run water usage for January.

WENZLER JAN FREEZE RUN BILL CALCULATION			
10124601			
AVE SEPT-DEC 2015			
SEPT		3200	
OCT		3100	
NOV		3000	
DEC		2600	
TOTAL		11900	
AVE GALLONS-9/15-12/15		2975	
BILL FOR AVE WATER			ORIGINAL JANUARY BILL
	2000	\$ 18.75	
	975	\$ 6.85	
		\$ 25.60	83.43 \$ (57.83)
BILL FOR AVE SEWER			
	2000	\$ 22.58	
	975	\$ 10.62	
		\$ 33.20	122.77 \$ (89.57)
MMF		2.54	2.54 0
			\$ (147.40)