



AGENDA ITEM #3.6

REPORT TO CITY COUNCIL

Report Prepared by: Jennifer Peterson

Date: July 7, 2020

Subject: Quarterly Utility Billing Adjustment Report

Report: See attached list of utility billing adjustments that have been made during the months of April through June of 2020. The City policy requires that Council review these reports quarterly.

Council Action Requested: Council motion approving the billing adjustments.

Report Criteria:

Selected types: Billing Adjustment, Payment Adjustment, Reallocation, Transfer, Write Off

Billing Adjustment

04/14/2020

Name	Customer Number	Description	Amount	Msg	Service
AMB RENTAL LLC	1-00088-00	Read/Usg Adj for 03/31/2020	-29.89		Multiple
AMB RENTAL LLC	1-00089-00	Read/Usg Adj for 03/31/2020	29.89		Multiple
Total 04/14/2020:	2-00177-00		-		

04/24/2020

Name	Customer Number	Description	Amount	Msg	Service
AMB RENTAL LLC	1-00089-00	FRUSTRATED ABOUT BILLING WITH METER MIX UP	-29.89	M	Multiple
AMB RENTAL LLC	1-00088-00	LATE FEE WAIVED UNTIL METER ISSUE FIXED	-5.00	M	Multiple
Total 04/24/2020:	2-00177-00		-34.89		

06/04/2020

Name	Customer Number	Description	Amount	Msg	Service
ANDERSON, DOLORES	1-01006-00	DOUBLE PAID FINAL BILL	42.90	M	WTRUS - 10
BOUCHARD, CHARLES	1-00536-00	COVID-19 LATE FEE	5.00	M	Multiple
BROWN, DOROTHY	1-00331-02	ADJUSTMENT FOR TEMP WATER DURING CONSTRUCTION	-30.59	M	Multiple
CRISCO TREE NEW YORK LLC	2-00495-00	ADJUSTMENT FOR TEMP WATER DURING CONSTRUCTION	-72.31	M	Multiple
JACK NELSON & CHELSEA WHIT	1-00191-02	ADJUSTMENT FOR TEMP WATER DURING CONSTRUCTION	-28.85	M	Multiple
LILGAROTH, JULIET	1-01081-00	RE-CONNECTED WATER	25.00	M	DS/RE - 84
LOVEGREEN, BETTY	1-01041-00	CREDIT RETURNED AFTER OVERPAYMENT ON FINAL BILL	1.30	M	WTRUS - 10
LOVELAND, ERNA MAE	1-00301-00	ADJUSTMENT FOR TEMP WATER DURING CONSTRUCTION	-14.97	M	Multiple
MARKUSON, DEAN	1-00476-00	TRANSFER TO NEW ACCOUNT	3.00	M	WTRUS - 10
MARKUSON, DEAN	1-00477-00	TRANSFER FROM OLD ACCOUNT	-3.00	M	WTRUS - 10
ROBIDEAUX, SHIRLEY	1-00511-00	ADJUSTMENT FOR TEMP WATER DURING CONSTRUCTION	-6.10	M	WTRUS - 10
YEATS, CARMEL	1-00201-00	ADJUSTMENT FOR TEMP WATER DURING CONSTRUCTION	-20.05	M	Multiple
Total 06/04/2020:	13-06647-04		-98.67		
Total Billing Adjustment:	17-07001-04		-133.56		